

Email: info@englishbooks.jp

[Important] Notification of the Shipping Rate Revision

Dear Valued Customer of englishbooks.jp,

Thank you for your support of englishbooks.jp.

The message below is a notification about changes to shipping charges. However, in many cases our customers are not subject to these charges because the minimum threshold is reached. Therefore, this message is to inform you of the revised threshold and charges, so that you can continue to receive items shipped to you while being aware of the threshold to be reached for free shipping.

Due to various inflationary and rising costs, we have regrettably, had to revise our shipping fees, effective from noon on the 1st November 2023. We hope you can understand that generally prices are increasing in Japan and globally and we have held on as long as we can before making the decision to adjust our rates. Please refer to the details below.

As always, our focus remains on providing the highest quality of service in the industry, and becoming and remaining as a key value-adding partner to our loyal customers. Prompt and reliable delivery of books is part of the service we provide and we believe this is valued by our customers. In order to maintain this level of service we need to use the most reliable logistics services and this is where many costs have risen.

Again, we truly appreciate your understanding while we make this necessary system change.

| Shipping Rates (current) (valid for orders placed by noon on Nov 1st) | | | |
|---|-------------------------|---|--|
| Order Total before tax and discount | Payment Method | Shipping Fee | |
| Under | Except for COD Payments | 500 yen w/o tax | |
| 8,000 yen | COD Payments | 595 yen w/o tax (%COD Charge: 300 yen w/o tax) | |
| 8,000 yen or more | | Free | |

| | Shipping rates (revised) (applies to orders from noon on Nov 1st) | | |
|--|---|-------------------------|---|
| | Order Total before tax and discount | Payment Method | Shipping Fee |
| | Under 10,000 yen | Except for COD Payments | 700 yen w/o tax |
| | | COD Payments | 800 yen w/o tax (%COD Charge: 300 yen w/o tax) |
| | 10,000 yen or more | | Free |

(*Applies to shipments within Japan. For shipping overseas, please visit englishbooks.jp for more information.)

Yours sincerely, englishbooks.jp